

# Enate media pack



enate

# About Enate

Enate enables you to run operations smoothly so you can produce consistent work, on time. View, manage and track work, identify automation opportunities, assign tasks to the right resource and become more efficient. Delight employees and customers with Enate.

Enate's powerful reporting features enable you to see where the operational gaps and bottlenecks are so you can save time and resources. Get started in 6 weeks and manage everything using one simple platform.

## Core benefits

- Get full visibility and autonomy of your operations
- Manage, organise and track work using one simple platform
- Assign the right task to the right human (or digital worker) and get work done on time
- Easy to use - anyone in the business can be trained to use Enate
- Quick implementation - get started in 6 weeks
- Return on investment in 6 months
- Wrap Enate around your current tech stack

## What problems does Enate address?

### Visibility & autonomy

Ops and technology leaders need to be able to see the nuts and bolts of their business to make an impact. Enate gives you a bird's eye view of workflows and metrics, and the power to transform it.

### The talent shortage

A worldwide skills shortage has left businesses playing catch-up. Enate enables you to automate repetitive tasks, fix bottlenecks and speed up workflows to free up more team capacity.

### **Customer satisfaction**

Automating dull, repetitive tasks by adopting RPA while keeping humans in the loop and giving them more challenging work ensures speed, efficiency and employee satisfaction.

### **Digital transformation**

Whatever stage of digital transformation you're in, transitioning over from ancient legacy systems to a modern solution is a headache. Enate smoothly wraps around your current technology.

## **What specific products does Enate offer?**

- Ticket management
- Workflow management
- Intelligent automation
- Reporting & insights
- Citizen development
- Security & governance

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